

PRODUCT WARRANTY STATEMENT

MicroMod Automation’s standard terms and conditions for warranty are as follows:

Equipment and Services

MicroMod warrants that Equipment (excluding Software, which is warranted as specified below) shall be delivered free of defects in material and workmanship and that Services shall be free of defects in workmanship. The Warranty Remedy Period for Equipment (excluding Software and Refurbished or Repaired Parts) shall end twelve (12) months after date of shipment. The Warranty Remedy Period for refurbished or repaired parts shall end ninety (90) days after date of shipment unless repaired pursuant to an original Equipment warranty, in which case the repair is warranted for the time remaining of the original warranty period. The Warranty Remedy Period for Services shall end ninety (90) days after the date of completion of Services.

An additional warranty applies to MOD 30ML and MODCELL controllers:

The Warranty Remedy Period for 1800R series and 2002N controllers shall end twenty-four (24) months after date of shipment. This applies to the controllers only and does not apply to plug-in modules. The Warranty Remedy Period for 2000 series plug-in modules shall expire twelve (12) months after date of shipment.

Software

MicroMod warrants that Software developed by MicroMod will perform substantially in accordance with the accompanying materials when properly installed. . MicroMod does not warranty that the functions contained in the Software will meet Purchaser’s requirements, or that the operation of the Software will be uninterrupted or error-free, or that defects in the Software will be corrected. MicroMod warrants the physical media on which the Software is furnished to be free of detects in materials and workmanship under normal use. The warranty Remedy Period for MicroMod software products shall end ninety (90) days after date of shipment as per license agreement include with the software package. Any supplements or updates, including fixes or patches, supplied after the 90 day period are not covered by any warranty.

The following table summarizes the standard warranties for MicroMod products and services.
All Warranty Remedy periods begin at date of shipment.

Micro-DCI controllers (53MC5, 53SL6, 53IT, 53ML, 53SL)	12 months from date of shipment
MOD 30ML and MODCELL controllers	24 months from date of shipment
MOD 30ML/MODCELL Modules	12 months from date of shipment
All software products	90 days from date of shipment
Spare parts - new	12 months from date of shipment
Refurbished/repaired parts and equipment	90 days from date of shipment
Services (other than repair)	90 days from date of completion
Non-MicroMod products	As per license and warranty of the manufacturer

Extended Warranties

Extended warranty on software may be obtained by purchasing the Extended Support Services option.

An extension beyond the stated Warranty Remedy Period may be purchased for MicroMod hardware products as follows:

- 1 year extension – 2.5% of list price of hardware
- 2 year extension – 6% of list price of hardware
- 3 year extension – 12% of list price of hardware
- 4 year extension – 18% of list price of hardware

The maximum total Warranty Remedy Period for any product shall be 5 years.

Example 1: a 53MC5 controller with a list price of \$1475.00

Warranty Extension	Total Warranty Remedy Period	Price
0	1 year (12 months)	\$0.00
1 year	2 years (24 months)	\$36.88
2 years	3 years (36 months)	\$88.50
3 years	4 years (48 months)	\$177.00
4 years	5 years (60 months)	\$265.50

Example 2: an 1800RZ21100 MOD 30ML controller with a list price of \$1800.00

Warranty Extension	Total Warranty Remedy Period	Price
0	2 years (24 months)	\$0.00
1 year	3 years (36 months)	\$45.00
2 years	4 years (48 months)	\$108.00
3 years	5 years (60 months)	\$216.00